

Intern at Newgen Software Technologies Limited

Internship

Submitted for the partial fulfilment of the degree of

Bachelor of Technology

In

Computer Science & Design

Submitted By

Ashish Narawariya

0901CD211013

UNDER THE SUPERVISION AND GUIDANCE OF

Dr. Ranjeet Kumar Singh

Assistant Professor

Department of Computer Science & Engineering



MADHAV INSTITUTE OF TECHNOLOGY & SCIENCE, GWALIOR (M.P.), INDIA

माधव प्रौद्योगिकी एवं विज्ञान संस्थान, ग्वालियर (म.प्र.), भारत

(Deemed to be University)

NAAC ACCREDITED WITH A++ GRADE

January-May 2025

DECLARATION BY THE CANDIDATE

I hereby declare that the work entitled "Newgen Software Technologies Limited" is my work, conducted under the supervision of **Dr. Ranjeet Kumar Singh, Assistant Professor**, during the session Jan-May 2025. The report submitted by me is a record of Bonafide work carried out by me.

I further declare that the work reported in this report has not been submitted and will not be submitted, either in part or in full, for the award of any other degree or diploma in this institute or any other institute or university.



Ashish Narawariya

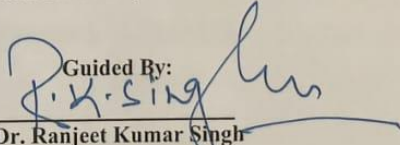
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Date: 21/05/25

Place: Gwalior

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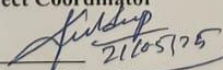
Guided By:



Dr. Ranjeet Kumar Singh
Assistant Professor

Computer Science And Engineering
MITS, Gwalior

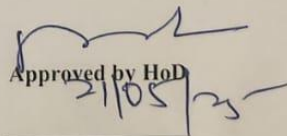
Departmental Project Coordinator



Dr. Kuldeep Narayan Tripathi
Assistant Professor

Computer Science And Engineering
MITS, Gwalior

Approved by HOD



Dr. Manish Dixit
Professor & HOD

Computer Science And Engineering
MITS, Gwalior

DEPARTMENT OF CSE
M.I.T.S. Gwalior

PLAGIARISM CHECK CERTIFICATE

This is to certify that I/we, a student of B.Tech. in **Computer Science And Engineering** have checked my complete report entitled "**Internship report**" for similarity/plagiarism using the "Turnitin" software available in the institute.

This is to certify that the similarity in my report is found to be 5%, which is within the specified limit (30%).

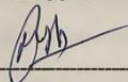
The full plagiarism report along with the summary is enclosed.



Ashish Narawariya

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Checked & Approved By:



Prof. Mahesh Parmar
Assistant Professor
Computer Science And Engineering
MITS, Gwalior

ABSTRACT

This report provides a detailed overview of my internship at **Newgen Software Technologies Limited**, which began on **February 17, 2025**. I joined as a **Software Engineer Intern** and was part of the **development team** working on the **Commercial Loan Origination System (CLOS)** — a critical application designed to streamline and automate the loan origination process for financial institutions. The primary objective of this internship was to gain hands-on experience in enterprise software development and to apply academic knowledge in a real-world environment. During the internship, I worked extensively with **Java** for backend development and **JavaScript** for front-end functionalities. My responsibilities included developing and maintaining application modules, integrating APIs, fixing bugs, participating in code reviews, and contributing to team discussions on system design and functionality.

This report outlines my technical contributions, the challenges I encountered, the collaborative work environment, and the knowledge I gained in Software Engineer Intern. The experience significantly enhanced my proficiency in core programming languages and frameworks while also improving my understanding of real-time software project workflows, client interactions, and agile methodologies. Overall, this internship has been an invaluable opportunity for both technical and professional growth, equipping me with the skills and confidence needed for a successful career in software development.

ACKNOWLEDGEMENT

The full semester Internship has proved to be pivotal to my career. I am thankful to my institute, **Madhav Institute of Technology and Science**, for allowing me to continue my disciplinary/interdisciplinary project as a curriculum requirement, under the provisions of the Flexible Curriculum Scheme (based on the AICTE Model Curriculum 2018), approved by the Academic Council of the institute. I extend my gratitude to the Director of the institute, **Dr. R. K Pandit** and Dean Academics, **Dr. Manjaree Pandit** for this.

I would sincerely like to thank my department, **Department of Computer Science and Engineering**, for allowing me to explore this Internship. I humbly thank **Dr. Manish Dixit**, Professor and Head, Department of Computer Science and Engineering, for his continued support during this engagement, which eased the process and formalities involved.

I am sincerely thankful to my faculty mentors. I am grateful to the guidance Dr. Ranjeet Kumar Singh, Assistant Professor, Department of Computer Science & Engineering, for his continued support and guidance throughout the Internship. I'm also very thankful to the faculty and staff of the department.



Ashish Narawariya

0901CD211013



Newgen Software Technologies Limited

CIN: L72200DLI992PLC049074, B-19, Sector 132, Noida 201304, UP India
Tel: +91 120 6086444

Ref no: DC/2024-25/015624

February 14, 2025

Mr. Ashish Narawariya
Village - Mangadpura,
Post - Chandupura,
District - Anuppur,
Madhya Pradesh - 477001

Sub: - Offer Letter For Internship

Dear Mr. Narawariya,

Congratulations! We are pleased to inform you that you are one of the chosen few who have proven their worth in 'NEW...GENESIS' - our Campus Engagement Program.

We have accelerated our ambitions to achieve leadership position as a formidable player in the established and in the emerging verticals across the globe. We stand at the threshold of a new era of business opportunity that will completely alter the course of the destiny of Newgen and Newgenites. You will have the opportunity to be part of the growth engine which will fuel the zeal to deliver world class productized software solutions in the business domains of today and tomorrow.

With this, we extend the opportunity to complete your final semester project internship with us starting **February, 2025**. During the training period you will be designated as **Software Engineer (T)** and will be paid a stipend of **₹ 20000/- per month**. By the end of the successful completion of your internship, and on getting awarded with degree from your respective university, you will be appointed as a Software Engineer and detailed employment letter will be issued to you.

You are required to report for your internship in **February, 2025** at **Unit No. 219, 2nd Floor Rupa Solitaire, Building No. A-1, Sector-I, Millennium Business Park, Thane - Belapur Road, Mahape, Navi Mumbai-400710**.

The Joining date will be communicated in the joining email one month prior to onboarding.

During this period, you are required to abide by the terms & conditions annexed here to.

We wish you a long and rewarding career with us.

For **Newgen Software Technologies Limited**

Surender Jeet Raj
Executive Vice President - Global Business Strategy & HR



**This is a system generated offer letter, hence does not require signature.

Registered Office: A-6, Satsang Vihar Marg, Qutab Institutional Area, New Delhi 110067, India
Tel: +91 11 40770100, 26964733, 26963571 Fax: +91 11 26856936
info@newgensoft.com www.newgensoft.com

CERTIFICATE FROM THE COMPANY

This is to certify that Ashish Narawariya (Enrollment No. 0901C021113) is currently undertaking internship at Newgen Software Technologies, B-19, Sector -132 Noida from 17th Feb'25 To 30th June'25 under the supervision and guidance of Mr./Ms Nidhi Ojha (University Hiring Specialist)



(Name & Signature of the Authorized Signatory)

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CHAPTER 1: INTRODUCTION

Internships play **an important** role in bridging the gap between academic knowledge and **practical** industry practices. They provide students with valuable opportunities to **use** theoretical understanding in **a practical environment**, gain **practical** experience **in** modern **technology**, and develop the professional skills **needed to succeed** in the **high-tech** industry.

As part of **the** academic curriculum, I **conducted** a fulltime internship **with** Newgen Software Technologies **Limited from** February 17, **2025**. **There**, I worked as a **software engineer intern** for the development team. **NewGen** is a global provider of digital transformation **solutions commonly** recognized **by** intelligent process automation platforms. The company offers products used by financial institutions, government **agencies** and **businesses around the world**.

During my internship, I was primarily involved in development **activities**, one of **the core products of NewGen** (Intelligent Business Process Suite). **It is a** robust BPM platform **developed for the automation, management and optimization of** complex business work. The main goal of this internship was to **acquire** in a **realtime**, professional **environment of software development**, improve **the** understanding of **the company's corporate** architecture, and contribute to **the smartest** lifecycle of largescale **products**. **I worked for** the development **team and was responsible for Java** useful tasks **for JavaScript** for backend logic and **frontend functionality**. Throughout **my** internship, I **worked** with experienced engineers **to participate** in agile ceremonies such as **Sprint Planning, StandUps, and Retrospective**. I was actively involved in writing, testing, debugging code, understanding functional and technical **requirements** and ensuring seamless integration of system components. **We also received** insights **on** customer requirements, product **compatibility** and performance optimization **as part of our** enterprise software.

This report **includes** detailed **reports on the** internship experience, including information about the company, my roles and responsibilities, tasks performed, tools and technologies used, **challenges**, and **most important findings**. Overall, **this** internship provided **an invaluable** platform **for improving technical skills, improving your ability to solve problems, and for** better understanding of how software development teams **work in real-life** projects.

CHAPTER 2: COMPANY PROFILE

Newgen Software is a globally recognized provider of low-code digital automation platforms. It offers scalable solutions across various industries like banking, insurance, healthcare, and government sectors. The company is known for its cutting-edge platforms such as:

- **NewgenONE: Low-code application development platform.**
- **Omnidocs: Enterprise content management system.**
- **IBPS: Integrated BPM system.**
- **BRMS & BAM: Tools for decision automation and real-time monitoring.**

Newgen helps businesses achieve digital transformation by simplifying complex processes and enhancing,efficiency,agility, and customer experience.

Core Services

Newgen Software Technologies Limited offers a wide range of IT services, including:

- Business Process Management
- Digital Process Automation
- Document Management System

These services are tailored to meet the unique needs of each client and are built using modern tools and technologies.

Company Culture

Newgen Software Technologies Limited fosters a culture of creativity, collaboration, and continuous learning. The team operates in a professional yet flexible environment where ideas are encouraged, knowledge is shared, and innovation is a core value. Emphasis is placed on understanding client needs, aligning with their goals, and delivering practical, result-driven solutions. The company also promotes transparent communication and a solution-oriented mindset, which strengthens both team relationships and client trust.

CHAPTER 3: ORGANIZATIONAL STRUCTURE & OPERATIONS

Organizational Structure :- **Newgen Software Technologies Limited** follows a well-defined and collaborative organizational structure that ensures smooth communication, efficient task allocation, and a clear reporting hierarchy. The company maintains a **semi-flat structure**, which promotes teamwork, transparency, and quick decision-making while still retaining necessary levels of leadership and management.

The organization is broadly divided into the following departments:

- **Management and Administration** – Oversees overall company operations, planning, and strategic decision-making.
- **Development Team** – Includes frontend, backend, and full-stack developers working on web and mobile applications.
- **Design Team** – Focuses on UI/UX design, graphics, and creating responsive and user-friendly interfaces.
- **Quality Assurance Team** – Responsible for testing, bug tracking, and maintaining the quality of the final product.
- **Sales and Marketing Team** – Handles client acquisition, branding, and digital marketing activities.
- **Human Resources (HR)** – Manages recruitment, employee engagement, and administrative tasks.
- **Support and Maintenance Team** – Provides after-sales support and handles technical issues for clients.

As an intern, I was mainly involved with the **development team**, collaborating closely with both the design and QA teams whenever necessary

Operations of the Organization: - The daily operations at **Newgen Software Technologies Limited** revolve around **Agile project management** principles. Projects are divided into manageable tasks, prioritized using sprint planning, and tracked using tools like Jira .Communication is streamlined through platforms such as Zoom, or Microsoft Teams to ensure seamless coordination between team members.

Key aspects of Newgen’s operational flow include:

- **Requirement Gathering** – Initial meetings with clients to understand their business needs and define technical requirements.
- **Project Planning and Design** – Defining project scope, creating wireframes/UI mockups, and planning the development cycle.
- **Development Phase** – Writing clean, maintainable code using modern tech stacks (like MERN), integrating frontend with backend APIs, and ensuring cross-platform functionality.
- **Testing and QA** – Each module is rigorously tested before moving to production. Both manual and automated testing methods are used.
- **Client Review and Feedback** – Frequent review cycles are conducted with clients to ensure alignment with expectations.
- **Deployment and Maintenance** – Once approved, the product is deployed to live servers. Post-deployment support and updates are provided as per client needs.

CHAPTER 4: INTERNSHIP OBJECTIVES

The primary goal of the internship at **Newgen Software Technologies Limited.** was to bridge the gap between academic knowledge and practical industry experience. This internship provided an opportunity to work in a professional environment, interact with experienced developers, and contribute to real-time web development projects.

The specific objectives of the internship were as follows:

1. **To gain hands-on experience in web development:** - Apply theoretical knowledge in JavaScript, and Java to build responsive and user-friendly web applications.
2. **To understand full-stack project architecture:** -Work on both frontend and backend components and understand how data flows between the client and server.
3. **To improve debugging and testing skills:** - Learn how to identify and fix bugs, write clean code, and perform testing to ensure proper functionality.
4. **To enhance collaboration and communication skills:** - Engage with team members, participate in meetings, and communicate effectively in a professional environment.
5. **To gain exposure to client interactions:** - Understand client requirements, adapt to feedback, and learn how projects are customized to meet user expectations.
6. **To familiarize with project management tools and workflows:** - Work within agile development processes, use task tracking tools, and understand real-world project cycles.
7. **To build confidence in real-time development and deployment:** - Deploy functional features, understand version control systems like Git, and work under deadlines.
8. **To identify strengths and areas for improvement:** - Reflect on personal growth during the internship, and assess how the experience contributes to future career goals.

Through this internship, I aimed to gain not just technical proficiency, but also the soft skills and professional mindset needed to succeed in the IT industry.

CHAPTER 5: ROLES AND RESPONSIBILITIES

During my internship at **Newgen Software Technologies Limited.**, I worked as a **Software Engineer Intern**, where I was assigned responsibilities that aligned with real-world development workflows. My role allowed me to actively contribute to ongoing projects, enhance my technical knowledge, and understand team collaboration within a professional environment. Some of my key responsibilities included:

- **Frontend Development:** Designed and developed responsive user interfaces using JavaScript, and Java to ensure seamless user experiences.
- **Backend Integration:** Worked with Node.js and Express.js to build server-side functionalities and connected the frontend to backend APIs. Used MongoDB for database operations.
- **Testing and Debugging:** Assisted in identifying and fixing bugs in the codebase. Participated in basic testing and supported the QA team to ensure feature reliability.
- **Version Control:** Used Git and GitHub for managing code versions and collaborating with team members. Followed best practices for commits and pull requests.
- **Project Documentation:** Maintained documentation for features, tasks, and code to ensure clarity and maintainability across the team.
- **Team Collaboration:** Participated in regular stand-up meetings, tracked task progress using project management tools, and coordinated with other interns and developers.
- **Client Interaction Support:** Observed client meetings to understand requirement gathering, change requests, and how feedback was incorporated into development.
- **Learning and Upskilling:** Explored internal resources and online documentation to improve understanding of the MERN stack and Python-based tools and actively applied new knowledge in daily tasks.

This blend of responsibilities helped me strengthen my technical foundation and gain valuable insight into professional work culture and practices. By fulfilling these responsibilities, I was able to contribute meaningfully to ongoing projects while also learning from experienced developers and real-world work scenarios.

CHAPTER 6: TASKS PERFORMED

During my internship at **Newgen Software Technologies Limited.**, I was involved in several tasks related to web development, software testing, and team collaboration. These tasks helped me apply my academic knowledge in real-world scenarios and gain practical experience in building scalable and responsive web applications. Most of the work was centered around the **MERN stack**.

Some of the key tasks I performed during the internship include:

- Developed responsive UI components using **React.js**, integrated with APIs for dynamic data rendering.
- Created and styled multiple pages using **HTML, CSS**, ensuring proper layout and mobile responsiveness.
- Worked with **MongoDB** to create, read, update, and delete records in the database for various modules.
- Participated in **bug fixing and debugging**, identifying issues in both frontend and backend code and resolving them under the guidance of mentors.
- Collaborated with the **design team** to translate Figma/mockup files into functional frontend components.
- Assisted in **testing and quality assurance**, reporting bugs and ensuring feature consistency across browsers and devices.
- Used **GitHub** for version control and team collaboration, managing branches and pull requests.
- Attended daily stand-up meetings, task planning sessions, and sprint reviews to stay updated on project timelines and responsibilities.

These tasks provided me with a real-world understanding of how software development projects are structured, executed, and maintained in a professional setting.

CHAPTER 7: LEARNINGS & REFLECTIONS

My internship at **Newgen Software Technologies Limited.** was a significant step in my journey as a budding software developer. It provided me with the opportunity to work in a professional environment where I could apply my existing knowledge and develop new skills. I gained real-time exposure to how web development teams' function, how tasks are prioritized, and how clients' needs are translated into actual working features.

Working with technologies , I learned to manage both the frontend and backend aspects of development. Apart from the technical growth, I also learned a lot about communication, teamwork, time management, and professionalism. Collaborating with other developers and participating in daily meetings taught me the importance of coordination, accountability, and adaptability in a fast-paced environment.

This experience gave me a clearer understanding of what it means to be part of a real-world project and how my individual contributions fit into the bigger picture.

Key Learnings and Takeaways:

- Improved my understanding of full-stack development using **Javascript**
- Gained confidence in **debugging, testing,** and writing cleaner, maintainable code
- Learned to use **Git** and follow version control best practices in a team setup
- Understood the importance of **client feedback** and how to incorporate it efficiently
- Developed soft skills like **communication, time management,** and **collaboration**
- Realizing the importance of **continuous learning** and staying updated with new technologies

CHAPTER 8: CONCLUSION

My internship at **Newgen Software Technologies Limited.** was a rewarding and eye-opening experience that allowed me to step beyond academic learning and understand how things work in the real IT industry. Over the course of these four months, I got the opportunity to work on actual projects, learn from experienced professionals, and contribute to tasks that were real value for the company.

The experience helped me strengthen my skills in **web development**, especially in using the **MERN Stack**, and taught me how to work efficiently within a team. I became familiar with industry tools, followed proper development practices, and learned to adapt to feedback and deadlines. The exposure to client interaction and team collaboration was equally valuable, as it gave me a better sense of how important communication and coordination are in the success of any project.

This internship has not only improved my technical abilities but also helped me grow personally and professionally. It gave me the confidence to handle real-world problems, taught me how to manage time effectively, and gave me a clearer vision of what kind of developer I want to become in the future.

Overall, the internship was a great stepping stone in my career journey, and I'm grateful for the learning opportunities, challenges, and guidance I received throughout this experience.

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MPR1



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 (Declared under Distinct Category by Ministry of Education, Government of India)
 NAAC ACCREDITED WITH A++ GRADE



Department of Computer Science and Engineering
 (Session: Jan–June 2025)

MONTHLY REPORT OF PROGRESS (MRP) FROM INDUSTRY MENTOR

Name of student	Ashish Narawariya		Department	Computer Science and Engineering	
Industry/Organization	Jobsdoor360		Date/Duration	13/01/2025 - 13/02/2025	
Criterion	Poor	Average	Good	Very Good	Excellent
Punctuality/Timely completion of assigned work					✓
Learning capacity/Knowledge upgradation				✓	
Performance/Quality of work				✓	
Behaviour/Discipline/Team work					✓
Sincerity/Hard work					✓
Comment on nature of work done/Area/Topic	This month, Ashish showed a genuine commitment to teamwork and collaboration, fostering a positive and inclusive environment where he had completed all the given tasks such as update myaccount page, update firebase rules, build jd master panel in github.io etc, with his dedication also he is learning new skills.				
<u>OVERALL GRADE (Any one)</u>	POOR/AVERAGE/GOOD/VERY GOOD/EXCELLENT T ✓				
<u>Name of Industry Mentor</u>	Vinod Gaur				
<u>Signature of Industry Mentor</u>					

Receiving Date	13/02/2025	Name of Faculty Mentor	Dr. Ranjeet Kumar Singh	Sign	
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MPR2



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NAAC ACCREDITED WITH A++ GRADE



Department of Computer Science and Engineering
(Session: Jan–June 2025)

MONTHLY REPORT OF PROGRESS (MRP) FROM INDUSTRY MENTOR

Name of student	Ashish Narawariya	Department	Computer Science and Engineering		
Industry/Organization	Newgen Software Tech.	Date/Duration	13/02/2025 -13/03/2025		
Criterion	Poor	Average	Good	Very Good	Excellent
Punctuality/Timely completion of assigned work					✓
Learning capacity/Knowledge upgradation				✓	
Performance/Quality of work				✓	
Behaviour/Discipline/Team work					✓
Sincerity/Hard work					✓
Comment on nature of work done/Area/Topic	This month, Ashish showed a genuine commitment to teamwork and collaboration, fostering a positive and inclusive environment where he had completed all the assessments using Newgen built-in projects such as omnidocs, Omniapp, iBPS.				
<u>OVERALL GRADE (Any one)</u>	<u>POOR/AVERAGE/GOOD/VERY GOOD/EXCELLEN</u> <u>T</u> ✓				
<u>Name of Industry Mentor</u>	Aishwarya Tomar				
<u>Signature of Industry Mentor</u>					

Receiving Date	13/03/2025	Name of Faculty Mentor	Dr. Ranjeet Kumar Singh	Sign	
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MPR3



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Department of Computer Science and Engineering
 (Session: Jan–June 2025)

MONTHLY REPORT OF PROGRESS (MRP) FROM INDUSTRY MENTOR

Name of student	Ashish Narawariya		Department	Computer Science and Engineering	
Industry/Organization	Newgen Software Tech.		Date/Duration	13/03/2025 -13/04/2025	
Criterion	Poor	Average	Good	Very Good	Excellent
Punctuality/Timely completion of assigned work					✓
Learning capacity/Knowledge upgradation				✓	
Performance/Quality of work				✓	
Behaviour/Discipline/Team work					✓
Sincerity/Hard work					✓
Comment on nature of work done/Area/Topic	This month, Ashish showed a genuine commitment to teamwork and collaboration, fostering a positive and inclusive environment where he had completed all the assessments using Newgen built-in projects such as omnidocs, Omniapp, iBPS.				
<u>OVERALL GRADE (Any one)</u>	<u>POOR/AVERAGE/GOOD/VERY GOOD/EXCELLEN</u> <u>I</u> ✓				
<u>Name of Industry Mentor</u>	Aishwarya Tomar				
<u>Signature of Industry Mentor</u>					

Receiving Date	13/03/2025	Name of Faculty Mentor	Dr. Ranjeet Kumar Singh	Sign	
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MPR4



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Department of Computer Science and Engineering

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MONTHLY REPORT OF PROGRESS (MRP) FROM INDUSTRY MENTOR

Name of student	Ashish Narawariya	Department	Computer Science and Engineering		
Industry/Organization	Newgen Software Tech.	Date/Duration	13/04/2025 -13/05/2025		
Criterion	Poor	Average	Good	Very Good	Excellent
Punctuality/Timely completion of assigned work					✓
Learning capacity/Knowledge upgradation				✓	
Performance/Quality of work				✓	
Behaviour/Discipline/Team work					✓
Sincerity/Hard work					✓
Comment on nature of work done/Area/Topic	This month, Ashish showed a genuine commitment to teamwork and collaboration, fostering a positive and inclusive environment where he had completed all the assessments using Newgen built-in projects such as Newgenone, custom coding in javascript and java.				
<u>OVERALL GRADE (Any one)</u>	<u>POOR/AVERAGE/GOOD/VERY GOOD/EXCELLEN</u> <u>I</u> ✓				
<u>Name of Industry Mentor</u>	Aishwarya Tomar				
<u>Signature of Industry Mentor</u>					

Receiving Date	13/03/2025	Name of Faculty Mentor	Dr. Ranjeet Kumar Singh	Sign	
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Ranjeet Singh

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